



KATHY MILLER & SHANNON KARELS

Authors | Speakers | Coaches | Senior Business Leaders

PROFILE

We provide personalized professional coaching, business transformation advising (lean methodologies and inclusive cultures), Meaningful Lean Transformation Training, and speaking at professional engagements. We draw on our experience as transformational leaders who consistently deliver impressive business results and improve cultures where people and organizations thrive. Our engagements have been described as authentic, engaging, motivational, and impactful.

CONTACT

PHONE:

Kathy: 317-690-0587
Shannon: 810-333-5665

WEBSITE:

www.OPsisters.com

EMAIL:

theopsisters@gmail.com

AWARDS

Women in Manufacturing Hall of Fame (2021)

Business Shingo Prize Recipient for Large Businesses (2003-2004)

BOOK

Steel Toes & Stilettos: Dec 2021, Routledge

WORK EXPERIENCE

Kathy:

Vertiv: Global Vice President Vertiv Operating System; Interim Vice President of Operations (North America)

Rolls-Royce: Global Director of Manufacturing, Assembly, Test, Defense

Parker Hannifin: General Manager; Vice President Lean Enterprise

Delphi Delco Electronics: Plant Operations Manager

Shannon:

Pentair: Site Leader, Senior Operations Manager

Parker Hannifin: Plant Operations Manager; Division Lean Manager; Production Control Manager; Various Supply Chain roles

EDUCATION

Kathy:

University of Pennsylvania: Masters in Applied Positive Psychology (2021)

Ball State University: Masters in Business Administration (1992)

GMI Engineering & Management Institute (1988) (Now Kettering)

Bachelor of Science in Industrial and Systems Engineering

Shannon:

Western Michigan University: Bachelor of Science in Supply Chain Management

SPEAKING ENGAGEMENTS / ADVISING / PRESS

Women in Manufacturing West & North & South Conferences:

Authenticity 2022, Sustaining Change 2022, Resilience 2021

Building Highly Successful Teams 2021

A True Story of a Women-led Business Transformation 2020

Multiple Advising Clients including:

Task Force Tips, Madison Industries Corp: Material and Information Flow Training

Fresh and Ready Foods: Lean Leadership

>20 Podcast Appearances including:

Leaning Out with Dr. Chris 2022

Lean Blog.org 2022

Women and Manufacturing 2022

Let's Talk HR 2022

Courageous Love 2022

Gemba Academy 2022

>15 Articles in Technical Publications including:

Quality Digest – Meaningful and Sustainable Factory Transformations 2022

EMSNow.com – Electronics Manufacturing: The Human Element 2022

Industry Today – How to Cultivate Behaviors that Lead to Improved Business Results 2021

KEYNOTES

Lean Transformation:

Learn about leading a lean business transformation from launch through sustainable processes led by the people who do the work. This successful order of approach is underpinned by the cornerstones of inclusive cultures that lead to organizational thriving, such as psychological safety, diversity of thought, optimism, and resilience.

Leading Cultural Transformation:

Great business results are achieved by high-performing teams comprised of people whose diverse strengths are leveraged in an inclusive environment. A compelling vision, accompanied by authenticity, accountability, and trust lead to businesses that safely learn from their failed experimentation and openly celebrate the contributions and success of team members.

Women in Leadership &/or Women in STEM:

Women are encouraged to be their authentic selves in their entirety and not minimized to one aspect of their identity: their gender. How did Kathy and Shannon navigate male-dominated industries to lead successful, award-winning operations? What were some of their key success factors as well as lessons learned throughout their personal and professional journeys?

PROFESSIONAL OFFERINGS

Meaningful Lean Transformation Training Program:

Learn how to lead a meaningful lean transformation by creating an inclusive culture where everyone in the organization contributes to achieving excellent business results. A roadmap of lean tool implementation is offered accompanied by the fundamental environmental characteristics required to achieve sustainable success.

Efficacious Manufacturing Coaching Program:

This series of coaching/training sessions is based on extensive manufacturing leadership experience and research of theoretically sound and empirically based positive interventions. These sessions seek to enhance desirable workplace behaviors among the workforce and improve business results. Leaders, at all levels, set norms for workplace behaviors. This course has been designed to provide manufacturing leaders (direct and indirect) with a set of practices which will enhance their personal and team development skillsets. Content is offered for individuals or groups.

*Please note that all keynotes and offerings are customizable to clients' specific needs.